

Participatory Democracy in the City of Dublin

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Office of International Relations

October 2014

Poznan



Cities of change
cooperation of cities
in the field of city development



Europe
for Citizens



Comhairle Cathrach
Bhaile Átha Cliath
Dublin City Council

“Your Dublin Your Voice”

What is it exactly?

- A citizen panel open to all
- Almost 4,000 members
- Response rate of over 30%
- Representative of the Dublin population
- To date 7 surveys have been completed



@dublinaryourvoice



www.facebook.com/yourdublinaryourvoice



Launch of Your Dublin Your Voice - 2010

“Your Dublin Your Voice”

What is its purpose?

- **Surveys are used to feed into city wide policy and policy development within Dublin City Council**
- **Get an understanding of how citizens feel on different topics**
- **Unique chance for citizens to tell us what you really think about the city region**
- **Ask specific questions (e.g. should Dublin host a UEFA football match)**

Who is on the YDYZV Panel?

- 26% of respondents have a third level degree
- 68% live in the Dublin city region
- 76% work in the Dublin city region
- 94% of respondents have lived in Dublin for over 5 years



“Your Dublin Your Voice”

How does it work?



Share your experience
of living, working or studying in Dublin

Thank you very much for your interest in the "Your Dublin, Your Voice" opinion panel. By submitting your details below you will become a registered member of the opinion panel. You will then be invited to take part in our future surveys. Survey participants are entered into a free prize draw for a variety of Dublin themed prizes. As a panel member you may be invited by a research agency acting on behalf of Dublin City Council to take part in up to four surveys per year relating to various aspects of living, working or studying in Dublin.

Remember to tell your friends and family too so that they too can be in with a chance of winning!

Please enter your details below. Please note that all fields are required.

First Name

Last Name

Email Address (one registration only per email address)

Online survey

“Your Dublin Your Voice”

Which issues will be explored by the surveys?

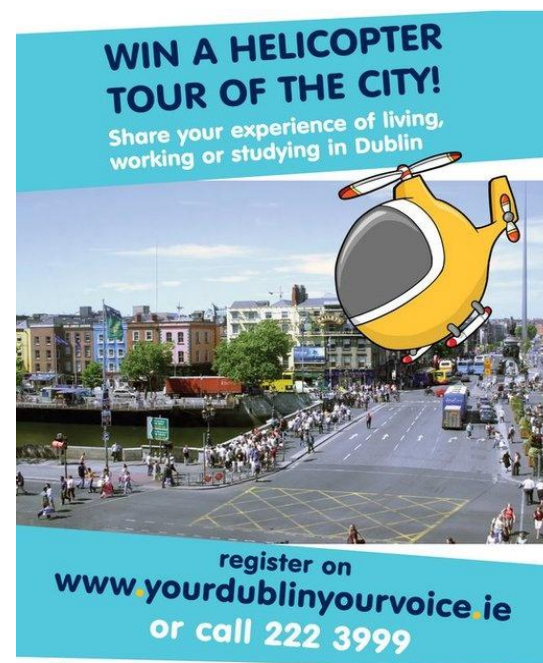
- **City’s family friendliness**
- **UN Safe cities for women and girls**
- **Expansion of Dublin’s Markets area**
- **Safety in the city**
- **Use of Digital technologies (Digital Masterplan 2013)**
- **The use of Dublin Bay**



“Your Dublin Your Voice”

What are the completed surveys about?

- 1. Living, working and studying in Dublin - Oct 2010**
- 2. Shopping & socialising in Dublin - June 2011**
- 3. Digital Dublin - July 2012**
- 4. Shaping Dublin – May 2013**
- 5. Getting Around Dublin – Nov 2013**
- 6. Arts & Culture – June 2014**
- 7. Dublin Bay – Sept 2014**



“Your Dublin Your Voice”

And what about the outcomes?



Is Dublin a good place to study?

(Survey Oct 2010)

Summary of Living / Working / Studying in Dublin - % agreeing

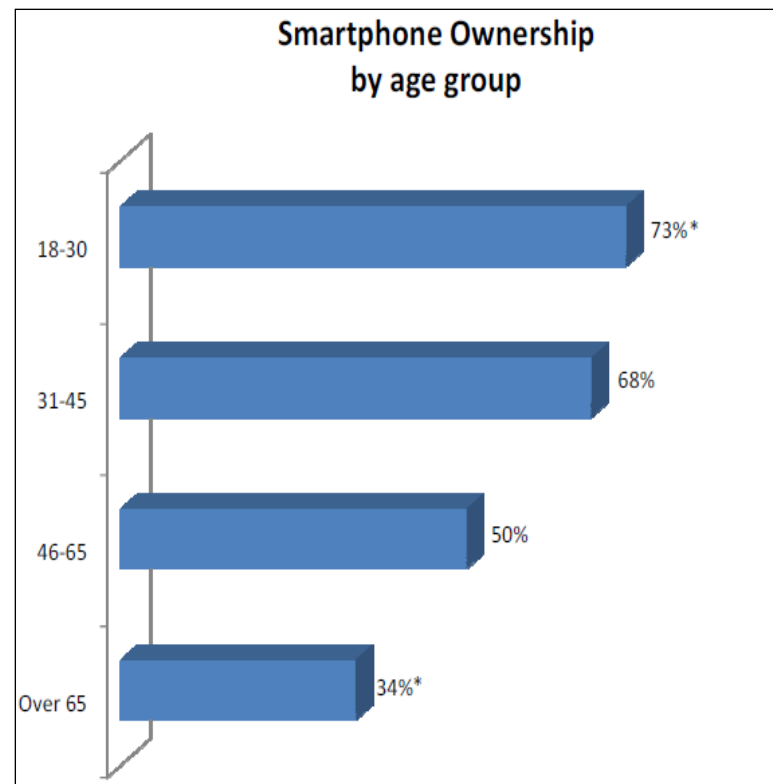
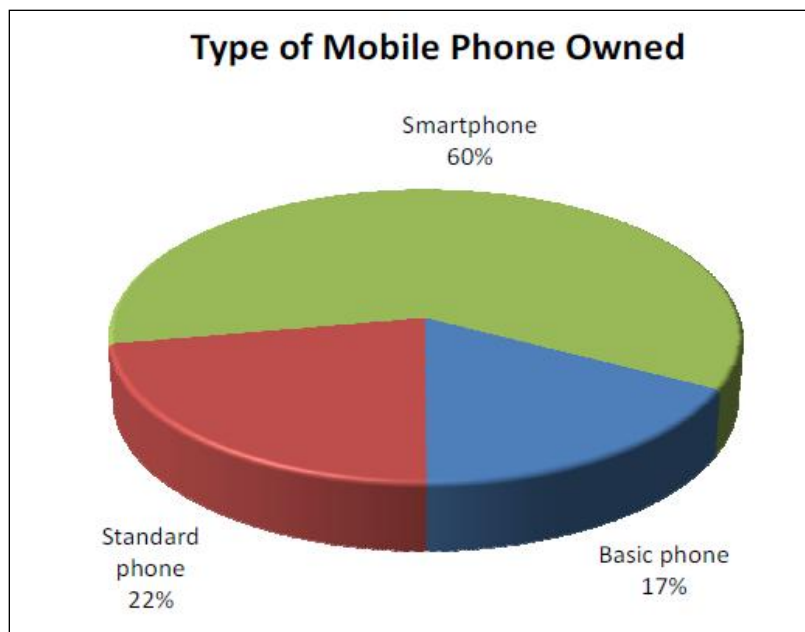


Good information for the business community in the City (Survey June 2011)

Summary of Shopping & Socialising - % agreeing

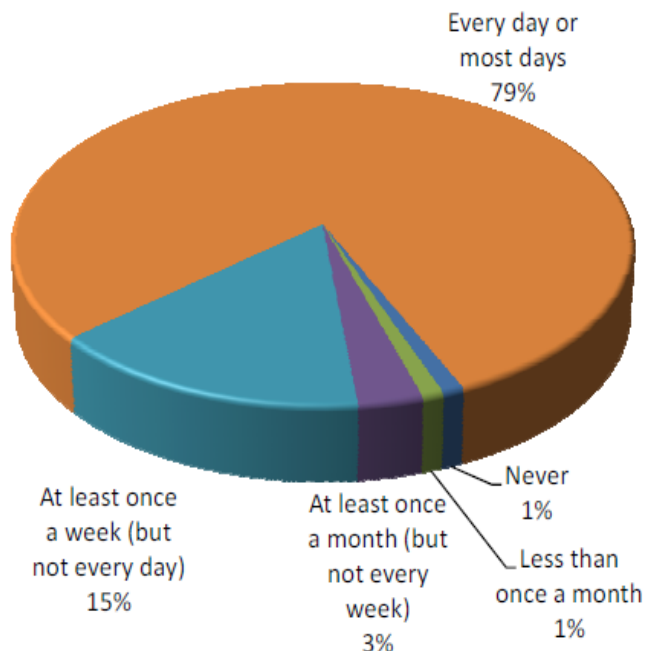


Digital Dublin (Survey July 2012)

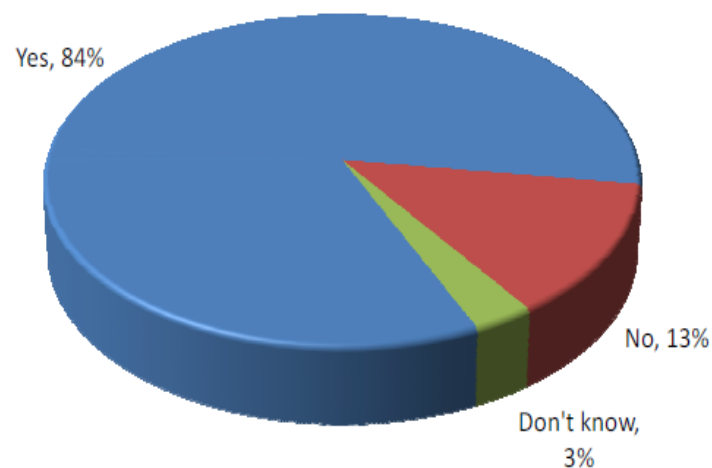


Digital Dublin (Survey July 2012)

Frequency of Phone Texting



Visited Government Websites for Personal Reasons



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Dublin City Council

Results of YDYM – Shaping Dublin (Survey May 2013)

Quality of life in Dublin

71% of respondents indicated that they were happy or very happy with their quality of life right now



Pride in Dublin (Survey May 2013)

74% agreed with the statement “**I feel proud of Dublin**”

Pride in Dublin was higher amongst older age groups ranging from **71%** in 18-30 year olds to **86%** in over 65's



Some Media Coverage

Drugs, drink and crime are worst things about Dublin, survey shows

OLIVIA KELLY

DRUG ABUSE, drink-fuelled anti-social behaviour and crime are the worst things about living in Dublin, a city council survey of more than 2,000 people has found.

The survey, conducted over a three-month period among people living, working or studying in Dublin, showed a positive attitude towards major infrastructural projects such as the Luas, port tunnel and Dublinbikes rental scheme.

Yet dissatisfaction with public transport was ranked as the third worst thing about living in Dublin, after issues relating to crime and public order and litter.

An "opinion panel" of 2,300 people representing the greater Dublin population – 86 per cent of whom were Irish and 67 per cent from Dublin – were asked for their views on all aspects of Dublin life.

More than 70 per cent of residents said they would rather live in Dublin than anywhere else in Ireland and almost 90 per cent said Dublin was a good place to work or study. However, fewer than one-third said they felt safe in the city centre at night, and a similar number had negative perceptions of the cleanliness or environmental friendliness of the city.

People were asked to describe, unprompted, the worst thing about Dublin. Fears in relation to the levels of crime and drug and alcohol abuse ranked worst with one in three people surveyed. More than one in six people specifically mentioned drugs or "junkies" in their responses.

Jamie Cudden, research manager with the council, said many panellists reported open drug use was having a serious impact on the image of the city, and they were particularly worried about the number of drug addicts and beggars with babies, the prevalence of drug dealers in tourist areas and the lack of visibility of gardai.

Dirt was the second worst thing about Dublin and was the greatest concern among almost one in six surveyed. Just under one-third of respondents said the city centre was clean and tidy. When asked to

elaborate people made particular mention of vomit and litter on the streets and a lack of pride among Dubliners in the city's appearance.

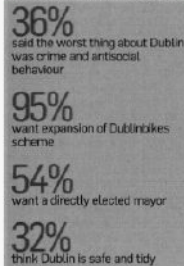
Dissatisfaction with public transport and traffic came third and fourth in the list of worst things about Dublin. The lack of infrastructure and integrated public transport systems and the unreliability of public transport were highlighted. However, people expressed a high level of satisfaction with existing infrastructure.

The Luas was most popular, with 98 per cent stating it had a positive or very positive impact on the city. The council's Dublinbikes bicycle rental scheme followed closely behind at 95 per cent satisfaction, while the same percentage said the completion of the M50 was positive or very positive. The port tunnel also had a high positive rating at 89 per cent.

In relation to planned projects, the expansion of the bike scheme was the most popular, with 95 per cent support, followed by Metro North at 85 per cent and sourcing water from the Shannon for Dublin at 74 per cent. There was a "lukewarm" reception, Mr Cudden said, to plans for a directly elected mayor, with just 54 per cent of people having a positive reaction to the idea and one in three unsure of what impact it would have.

The opinion panel was asked for suggestions to improve Dublin. While many of those were general focusing on improving safety, the environment and transport, specific suggestions included turning Smithfield plaza into a permanent street market, using vacant buildings as art galleries, and creating a car rental scheme similar to the bike scheme.

A full analysis of the survey will be available at yourdublinyourvoice.ie from today.



Drug addicts are blight on city but we love living here

By Cormac Murphy

DRUG abuse and "junkies" rank ahead of dirt as the worst things about living in Dublin, according to families in the capital.

In the research by Dublin City Council, respondents cited the number of heroin addicts on the streets as a serious problem. But people like living in Dublin overall, the results published today reveal.

TRAM

Many of those who participated in the survey "felt that drugs use has had a serious impact on the image of the city centre and is something that needs urgent attention", the council said.

Dublin residents are hugely positive about the Luas, with 98pc rating the tram service positively. Similarly high approval ratings were given to dublinbikes (95pc) and the Dublin Port Tunnel (89pc).

Some 86pc of respondents were also positive about Metro North, while 79pc approved of taking water from the Shannon for the Dublin region.

The survey is an initiative of the council's international relations and research department, and was supported by the Dublin Regional Authority as well as the other local authorities in the capital.

It was carried out during October to December 2010 among a panel of 2,300 members.

Dublin's cosmopolitan nature was reflected in the panel, with more than 60 nationalities represented.

Most residents are satisfied

about living in Dublin.

"The majority felt so strongly about Dublin that over 70pc would prefer to live in the capital than anywhere else in Ireland," the council said.

Almost 90pc said Dublin was a good place to work or study. Nevertheless, less than 33pc of respondents felt safe in the city centre at night.

"Some of the worst things about Dublin highlighted included the perception of significant levels of anti-social behaviour, street begging, drink and drug abuse."

Begging was also highlighted as an issue for Dublin in a *Herald* survey earlier this year.

These aspects were identified as a negative by 89pc of respondents, the local authority added.

RESPONSES

More than one in six mentioned drugs or "junkies" in their responses.

"Other areas of concern were litter/cleanliness/appearance (17pc) and public transport (11pc) were other areas of concern," the council said.

Only 16pc of respondents felt that Dublin is an easy place in which to find a job today.

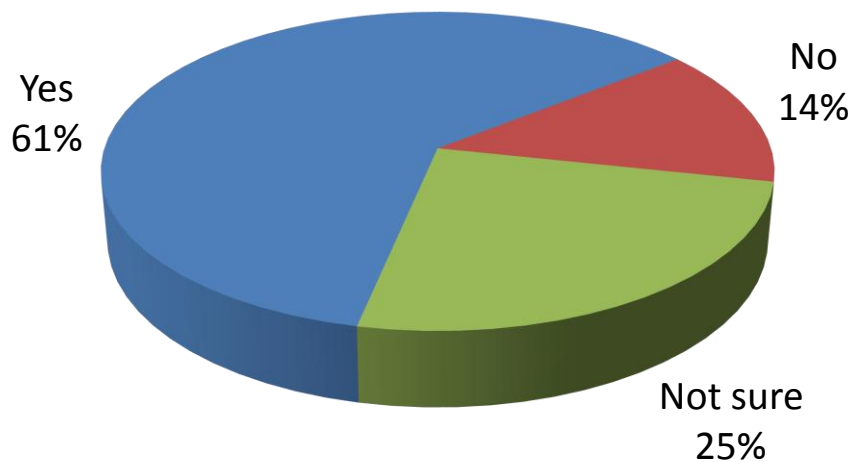
cmurphy@herald.ie



DRUGS: Shooting up

Directly Elected Mayor (Survey May 2013)

**Do you think Dublin should have a
directly elected mayor?**



YDYV – Getting on in Dublin (Survey Dec 2013)

‘Dubliners feel economy is improving but personal finances have not picked up’

- **1417 people responded to the Your Dublin, Your Voice survey, “Getting on in Dublin”**
- **55%** of respondents felt more confident about the state of the Irish economy compared to one year ago
- **53%** actually indicated that they personally were worse off financially than last year.
- Financial pressure was the biggest worry for **42%** of respondents, followed by work / job security (**17%**) and health (**13%**)

Top four topics people for Elections 2014

Topics to discuss with local election candidates were:

- **Employment**
- **The national economy**
- **Public transport**
- **New water charges**



An Roinn Airgeadais
Department of Finance



YDYV Special Survey on behalf of the FAI bid to host Euro 2020 matches

**In March 2014 more than 1,300 people gave their
opinions and suggestions on a Dublin bid to host
games for the UEFA Euro 2020 Finals**



Dublin wins UEFA EURO 2020 bid | Football Association of Ireland - Windows Internet Explorer

http://www.fai.ie/ireland/news/dublin-wins-uefa-euro-2020-bid

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Dublin wins UEFA EURO 2020 bid

Bid partners, the Football Association of Ireland and Dublin City Council have welcomed the news that Dublin has been selected as one of the 13 cities that will host UEFA EURO 2020.

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19 Sep 2014

Bid partners, the Football Association of Ireland and Dublin City Council have welcomed the news that Dublin has been selected as one of the 13 cities that will host UEFA EURO 2020.

UEFA EURO 2020 is being staged across Europe to mark the 60th anniversary of the competition, creating a pan European festival of football that Ireland will now play a key part in delivering.

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In conclusion....

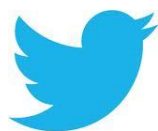
Information gained from “Your Dublin Your Voice” is used to inform decisions made by Dublin City Council and key partners in the City and help shape the future of Dublin

It is an excellent example of citizen engagement in action!!





Thank you!



@DublinYourVoice



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